Institute of Gerontology-Wayne State University

87 East Ferry, 226 Knapp Bldg, Detroit, MI 48202

This Certificate is Presented to

Rosalia Aiello

For Completion of Dealing with Difficult People

January 20, 2021 For 1.5 Clock Hours of training

Training Completed by Jay Johnson, MA, Coeus and IOG Speaker's Bureau

Director of the Institute: Dr. Peter Lichtenberg, PhD Director of Program: Donna MacDonald, MA 313-664-2600, IOG.WAYNE.EDU